

ACENT
ALASKA CENTER FOR
EAR NOSE AND THROAT



Faces
Medical Spa

Stephen Schaffer, MD, FACS
Christopher Kowalski, MD
John Kokesh, MD

Shannon Fraser, MD
J. David Andrews, MD

Caitlin Milligan, AuD
Lora Fowler, AuD

SURGERY CANCELLATION POLICY

Out of respect both for our valued physicians and for the patients who are waiting to be seen, we have the following Surgery Cancellation Policy.

- **We require 10 business-days' notice to cancel your surgery.**
 - **Cancellations with fewer than 10 business-days' noticed will incur a \$100 fee**
 - **Cancellations with fewer than 24 hours' notice will incur an additional \$100.00 fee**
- Cancellations fees must be paid prior to rescheduling your surgery, and prior to any subsequent appointments.
- Cancellations fees are billed to you directly and are not covered by your insurance.
- Fees may be waived in case of emergency, however, ACENT reserves the right to request documentation to substantiate the emergency.

Thank you for your consideration.

My signature below indicates that I understand and agree to these terms.

Patient/Guarantor Signature

Date

Printed Name